








PERSONAL DATA PROCESSING STATEMENT (Reg. EU/2016/679) - CUSTOMERS






	Who is the Data Controller?	<u>Lucart S.p.A.</u> Via Ciarpi, 77 - 55016 Porcari (LU)- Italy VAT and Tax Code: 00145780466
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	What are personal data?	What common data do we ask you for?	What special data do we ask you for?
	All the information linked or can be linked to a natural person.	Personal data, contact data (e-mail address, telephone number), tax data (e.g. company name, VAT number, tax identification number, shipping and invoicing address), personal data that can be verified using a Chamber of Commerce certificate.	None.

	Why do we process the data?		On what legal basis do we process data?		For how long do we process your data?
	1. To pursue purposes instrumental and/or complementary to the activities functional to the performance of the existing contractual/pre-contractual relationship and for finalising it.		Performance of a contract pre-contractual measures to which the data subject is a party.		Retained for the duration of the relationship. At the end of this, the documentation is retained for legal purposes and in any case for the legal protection of the Data Controller (Art. 24 of the Italian Constitution).
	2. To perform civil/administrative/accounting tasks, such as invoicing management (e.g. registration and control of invoices) following the industry standard.		For compliance with the obligations of law to which the Data Controller is subject. Fulfilment of requests by the Judicial Authority.		Keeping records in compliance with legal obligations: 10 years for accounting.
	3. To survey your degree of satisfaction with the quality of the product and services provided by the writer.		Consent of the data subject		24 months from the collection of consent, unless you revoke it or oppose it, which is always possible.
	4. To send e-mails concerning promotional communications about products/services similar to those you have already purchased (so-called soft spam).		The legitimate interest of the Controller under Article 130(4) of the Privacy Code.		Without prejudice to the possibility of exercising the right to object, the data is retained for the duration of the relationship. At the end of this time, the documentation is retained for legal purposes and in any case for the legal protection of the Data Controller (Art. 24 of the Italian Constitution)
The data you have provided will be destroyed or anonymised after the aforementioned retention period has expired.					

	Why are you giving your data to the Data Controller?
	Refusal to provide data for the purposes stated in § 1 and § 2 will make it impossible to establish the contractual relationship and/or fulfil the resulting contractual and legal obligations. Providing the requested data for the purpose stated in § 3 is optional and consent to processing may be revoked at any time. This is without prejudice to the possibility of exercising the right to object for the purpose of the processing referred to in § 4.

	To whom will we disclose your data?
	The data are processed by the Data Controller by third parties appointed as Data Processors under Art. 28 Reg. EU/2016/679 (hereinafter "GDPR") carrying out specific activities (e.g. accounting, taxes, sending correspondence, managing takings and payments, consultancy firms).
	The data are communicated to external third parties acting as autonomous Data Controllers (e.g. authorities and supervisory and control bodies and, in general, public or private organisations entitled to request the data, law firms and notaries).

	The complete and up-to-date list of recipients may be requested from the Data Controller at the addresses indicated.
	<p>Who is authorised to process your data?</p> <p>The data are processed by employees of the company for performing the activities described above and who are authorised to process them, have received appropriate operating instructions and are committed to confidentiality.</p>
	<p>Do we transfer your data outside the EU?</p> <p>Data is transferred abroad to non-European countries whose level of data protection has been deemed adequate by the European Commission under Article 45 of the GDPR. If data are transferred to countries outside Europe whose level of data protection has not been deemed adequate by the European Commission, the Standard Clauses following the European Commission dated 5 February 2010 will apply.</p>
	<p>Who is the Data Protection Officer (DPO)?</p> <p>The Data Protection Officer ("DPO") appointed by the Controller under Article 37 et seq. of the GDPR is Ms Diletta Simonetti. You can contact her by e-mail at: dpo@lucartgroup.com</p>
	<p>What are your rights and how can you exercise them?</p> <p>As a data subject, you may contact the Data Controller by sending an email to privacy@lucartgroup.com, to ask for access to, or rectification or erasure of, your personal data. You are also entitled to restrict the processing of your data in the cases referred to in Article 18 of the GDPR and to object to the processing in case of legitimate interests of the Data Controller.</p> <p>You are entitled to lodge a complaint with the competent supervisory authority of the Member State where you reside or work, or of the Member State where the alleged breach occurred.</p> <p>You are entitled to withdraw your consent at any time about data processed for marketing purposes and to object to the processing of data for such purposes. You can declare a preference to be contacted for the above purposes through conventional means and object to receiving communications only through automated means.</p>
	<p>For more information on your rights, please visit https://www.garanteprivacy.it/home/diritti/come-agire-per-tutelare-i-tuoi-dati-personali#:~:text=Ogni%20persona%20pu%C3%B2%20tutelare%20i,posta%20elettronica%2C%20ecc.</p>

(Place) _____, (date) _____.

Please confirm that you have received, read and understood the personal data processing statement.

- 1) Concerning the purposes listed in § 3 of the aforementioned statement, to receive from the Data Controller questionnaires on the survey of the degree of satisfaction of the data subject on the quality of the product and services offered by the writer
 I AGREE I DO NOT AGREE

- 2) As regards the purposes referred to in § 4 of the aforementioned statement, to receive promotional communications from the Data Controller concerning products/services, similar to those already purchased (so-called soft spam), by e-mail to the address you have provided to us
 I OPPOSE

 (legible signature)